
INSURANCE SOLUTIONS FOR ESA MEMBERS.



**DIFFICULT.
DONE WELL.**

TAILORED TO YOUR BUSINESS.



Miles Smith

SR Insurance
Solutions

For many years we have been well known in the waste industry as Miles Smith. During this time we have worked closely with the ESA to provide their members with bespoke solutions and risk management advice to protect their businesses. In July, we made some changes to our Group structure to further enhance our product and service offering. Our relationship with the ESA will now be in the name of Specialist Risk Group, the parent company of Miles Smith Ltd and Specialist Risk Insurance Solutions Ltd.

Being a Group gives us a unique advantage as our client facing team, Specialist Risk Insurance Solutions, can provide ESA members with seamless access to our in-house waste facility through Miles Smith. The Miles Smith offering provides unique benefits such as enhanced coverage and limited conditions and exclusions.

Our rapid business growth at Specialist Risk Group has given us the opportunity to combine the history in our former brands with our future strategy, enabling us to provide further value to clients working within specialist sectors, such as the waste and recycling industry. You can be assured that you are still working with the same specialist team, who have over 30 years of experience in arranging bespoke insurance programmes for the waste industry.

HOW YOU CAN BENEFIT FROM OUR SERVICE:

Market-leading Product

Miles Smith's in-house facility is unparalleled in the market and complies with all statutory Health & Safety COSHH regulations. This market-leading product is well known and highly reputable in the waste industry, offering robust cover and exclusive benefits, ensuring your business is appropriately protected.

Miles Smith will provide our client facing team, Specialist Risk Insurance Solutions with access to this specialist product to ensure ESA members have the most suitable cover in place to protect their business.

In-house Claims Management

Our award-winning claims team have expert knowledge across all classes of claims, ensuring the best possible outcome for our clients at all times. This specialist team provide a tailored service to complement your business's unique requirements; they take a proactive approach to managing claims, analysing trends and working with you, your Account Executive and Handler to mitigate any trends you are experiencing.

As a client of Specialist Risk, you will also benefit from the outstanding relationships our claims team have within the insurance market, ensuring that claims made are managed quickly and comprehensively.

Tailored Service

At Specialist Risk, we believe what we do is unique; how we operate, how we support our clients and how we invest in our people is different to our peers. As a result, we understand your business's requirements are also unique. Due to the complex nature of risks faced by businesses operating in the waste industry, we take a flexible and accommodating approach to working with ESA members.

We will become your trusted adviser with all aspects of risk that your business faces and our expert team will be on hand whenever you need us. Our service ensures that you can focus on growing your business and spending important time servicing your customers.

Technologically Enabled

At Specialist Risk we are working hard as a business to ensure that as the world evolves and becomes more digitally enabled, we empower our staff to deliver an efficient service to our clients using market-leading technology.

We are always looking for ways to use technology to improve our clients' experience with us. An example of this is our claims app, which ESA members can use to quickly report claims through the app directly to our claims team. This significantly improves the quality of information we receive about the claim, helping us settle it more quickly.

Insurer Relationships

To provide our clients with competitive insurance programmes, it is vital that we have strong relationships with our insurance partners.

Due to the outstanding relationships our team have within the insurance market, including Lloyd's of London, we are able to secure strategic partnerships with leading insurers, enabling us to develop and provide market-leading insurance products on the most competitive terms. These relationships enable us to provide a full understanding of client's business and their culture which is truly valued by our insurer partners.

GET A QUOTATION FOR BUSINESS INSURANCE TODAY

To receive a quote for business insurance, [please fill in your details on this form](#), or get in touch with our specialist waste team:

020 7977 4800

srisenquiries@specialistrisk.com

srinsurancesolutions.co.uk